

# Financial Stewardship in Charter Schools

Fall 2023

#### Our learning outcomes today



Understanding effective financial stewardship and its connection to mission



The role and responsibility that each member of the board, CEO, and CFO play in effective financial stewardship



Practical guidance that you can apply right away



#### The headlines

#### **Effective financial stewardship is about:**

- Reflecting your mission in resource allocation,
- Protecting your money with controls and governance, and
- Making resource decisions that can be sustained toward your long-term impact.

#### Getting more rigorous in your financial oversight is important and timely.

• Consider your elevated pressures: enrollment, funding, labor, student need, societal, and economic.

#### **Applying effective financial stewardship includes:**

- 1. Ensuring your budget is reflective of your priorities and strategies
- 2. Building and maintaining a strong board finance committee
- 3. Resourcing your finance team with a strategic CFO and sufficient accounting and budgeting resources
- 4. Rigorously maintaining fiscal controls and reporting
- 5. Using long term affordability data to inform today's strategic decisions







# Your mission is the reason your organization exists.

The resource allocation in your budget should connect to your mission and reflect your priorities.



#### Effective financial stewardship is about...







**MISSION** 

**MONEY** 

**IMPACT** 



Your most trusted staff members are also key vectors for fraud within your organization—driving the need for strong policies, controls, and execution.

- 1. <u>Leadership</u> ~75% of fraud at nonprofits is committed by executives and managers, with losses on average 8x larger than more junior staff.
- 2. <u>Long-tenured Employees</u> Long-time employees (>5 years) are responsible for nearly 50% of fraud and steal 2x as much as employees with less tenure.
- 3. <u>Accounting Department</u> Beyond the fraud committed by leadership and long-time employees, the accounting department is at higher risk for fraud—with a higher frequency and greater losses.



# Your money and resources require protection.

Governance, controls, reporting, and compliance are part of your organization's foundation for success.





# You are in this for impact over the long-run.

Today's financial health matters for tomorrow. And what's affordable longer-term informs today's decisions.





#### Mission. Money. Impact.



Which of these areas are you proud of in your own organization or in your own skill set and why?



Which of these areas would you prioritize for evolution at your organization or in your role?



### Forces that heighten the importance and timeliness of more rigorous financial stewardship

#### **ESSER**



One-time federal funding ending

#### Economy



Rising costs
often
outpacing
revenue
growth

#### Enrollment



Declining enrollment overall but wide variation

#### **Employees**



Talent difficult to find and competitively compensate

#### **Exceptional Needs**



Increasing student needs individually and in aggregate

#### **Expectations**



Increasing pressures and expectations for services



# Roles & Responsibilities for **Charter School Financial Stewardship**

# Together, the Board and Management are responsible for ensuring *good stewardship of public funds*, in addition to *providing a high-quality education* for its students.

The Board is responsible for oversight:

- 1) Ensure financial health and sustainability
- 2) Prevent fraud and misfeasance

Senior Management is responsible to set the course and carry out day-to-day leadership and execution.

A clear delineation of roles helps ensure the budget is not "co-managed" by the board, and by the same token, management is not the only responsible partner for the financials of the organization



### There are significant benefits to a high functioning board finance committee

#### The board's governance role...

- Provides you the appropriate financial guardrails (days of cash, DSCR) to guide your annual and long-term planning
- Guides soundness of assumptions in financial planning (enrollment, philanthropy)
- Assists with financial risk mitigation

#### The board's consultative role...

- Provides strategic thought partnership on matters like facility site selection, facility financing, and generally strategic resource allocation - the balance of academic investment priorities alongside financial guardrails
- Looks ahead and 'sees around the corner'

#### The board's ambassador role...

- Provides meaningful contacts to support banking, financing, and audit initiatives
- Advocates for state and authorizer financial policy & procedure improvements



# Each of the Finance Committee Chair, CEO, and CFO play an important role toward effective fiscal oversight

#### **Finance Committee Chair**

- Leads the board through all financial matters
- Governing financially responsible board member of the organization

#### **Chief Executive Officer**

- Sets the strategy of the organization and approves key financial investments and budget allocations
- Accountable for the delegation and approval to allocate key financial resources of the organization

#### **Chief Financial Officer**

- Runs the internal financial management of the organization, inclusive of day-to-day requirements, strategic investments, and long-term commitments
- In-house expert and owner of the finance function, accountable for all relevant activities of financial operations

These roles must each evolve as your organization grows, matures, and becomes more complex.



#### Where is your organization today for each of these three roles?

**Smaller Org / Newer Team** 

Mid Sized Org / Exp. Team

**Larger Org / Veteran Team** 

Board Finance Committee Chair Runs meetings; Helps lead financial function; Hold CEO/CFO accountable (true throughout).

Serves as a high-level decision maker for large decisions; Partners closely with CEO/CFO.

Advises on budget, real estate, borrowings;
Delegates among board and senior management.

CEO or Executive Director Closely aware of all budget details; acts as point-person for all key financial decisions. Partners with CFO to deliver financial information to leadership team, board. Entrusts CFO to own financial materials and processes; leads on key resource allocation decisions.

CFO or Finance Director

Owns General Ledger, monthly close, annual budget. Delivers board and compliance reports. Owns multi-year plan, quarterly financials, budget. Communicates to stakeholders; builds systems. Leads larger finance team; trains staff; builds on existing controls; collaborates as a resource enabler.





#### **Practical Applications**



# Leading with mission is essential. AND this must show up in the budget. One cannot exist without the other.

#### **MISSION**

- The mission needs to be created and kept alive by the founders, current leaders, and board members of the organization
- In all cases, the goal is to do right by students; however the mission and priorities need to be specific in order to clearly show up in the budget.
- The mission cannot be carried out without financial sustainability

#### **BUDGET**

- The budget as a financial statement of values should show the key investments towards mission and priorities
- Show most significant items in terms of scale – not the minutia
- Utilize key performance indicators to ensure annual financial health
- Financial sustainability is essential for the mission to be achieved on an ongoing basis into the future

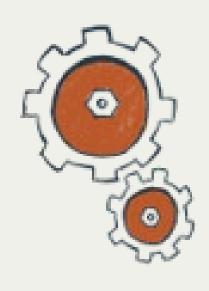




Each year, the budget should highlight INVESTMENTS into the school's PRIORITIES to achieve the overarching mission.



#### Be real about your operating assumptions



- Growth rates of State Per Pupil Funding and Federal funding
- Enrollment by grade-level. Show along side past budget-to-actuals
- Compensation drivers: average wage increases and benefits per FTE
- Non-personnel assumptions:
  - Costs relating to mission: technology, curricula, PD, teacher training
  - Service contracts: maintenance, transportation, food
  - Fixed operational costs: insurance, audit, legal, etc.

**GOAL:** show 2-3 year historical trends of assumptions, and the impact of changes to assumptions in a 3-5 year model

The end-result: managing your financial forecast and cash position effectively and conservatively over the long-term

#### Convey your budget in terms of your priorities & strategies

- 1 Recurring and non-recurring revenues:
  - a) Enrollment-driven funding; show simple impact of 10 students below budget (e.g. \$15K x 10 = \$150K shortfall)
  - b) Non-recurring public grants: ESSER, CSP, other grants with public funding restrictions: take care of requirements early **so that compliance will NOT drive allocations** away from priorities or create last-minute spending
  - c) Private philanthropy: organize by largest donors and indicate recurring/non-recurring time horizon
- Personnel Expenses:
  Largest changes in drivers: wage growth and FTE changes; which FTE changes are linked to priorities & strategies?
- Non-Personnel Expenses:
  Similarly, which big-ticket items are new and linked to priorities & strategies? Who approves?
- Cash, cash, cash: all large balance sheet items matter, such as fund balance as it relates to
- **Covenants:** when applicable, is there a budgeted surplus which exceeds a debt service coverage ratio?



#### **Controls & Governance – they matter**



Conflicts policy

Procurement - multiple bid processes

Escalation of approvals

Nepotism policy

Whistleblower hotline

**Ethics Training** 

Executive compensation comparables

Third party review of controls

Segregation of duties

Budget accountability

Timely monthly financial closes

Limit bank signatories

Electronic payments



#### To make this happen, resource your finance department

#### **Key Factors that Drive Staffing Requirements of Finance & Accounting**

Network Size	Number of schools and multi-city or state operations seems to drive finance workflow, more than number of students	
Life Cycle Stage	Is the CMO planning expansion or stabilizing?	
School Autonomies	<ul><li>Where does spending authority lie?</li><li>How much are school business managers leveraged?</li></ul>	
Grant & Compliance Requirements	<ul> <li>How many and what kinds of funding sources and reporting requirements?</li> <li>What is LEA status of CMO?</li> </ul>	
Facility Ownership	Building ownership typically means construction and bond financing	
Systems	Accounting, payroll & HR systems can greatly affect staff requirements	
Operations Involvement	How much is finance involved in other departments (e.g. IT, facilities, HR)	



### Here is a simple recipe for effective board financial governance



#### Boards should monitor organizational risk

Example categories which should be customized for your charter network

Type of Risk	Example Details on Type of Risk	Example Notes on Current State
External / Political	<ul><li>Authorizer renewal; report cards</li><li>City/State trends with charters</li></ul>	<ul> <li>Currently "yellow" on state report card; renewal process begins FYXX</li> </ul>
Financial	<ul><li>Financial KPIs (DCOH, Budget)</li><li>Rising wages, healthcare costs</li></ul>	<ul> <li>Cash low point is December at 59 days; healthcare renewal anticipates 10% rate inc.</li> </ul>
Enrollment	<ul><li>Incoming grades</li><li>Rising grades, attrition, trends</li></ul>	<ul> <li>12<sup>th</sup> grade that exits is bigger than incoming 9<sup>th</sup>; school at 90% of budgeted target</li> </ul>
Academic	<ul><li>State standardized test scores</li><li>Internal metrics for growth</li></ul>	<ul> <li>Growth for subgroups trending up; freshman on-track is 80%</li> </ul>
Personnel	<ul><li>Teacher turnover</li><li>Leadership changes</li></ul>	<ul> <li>Teacher attrition was 21% vs. goal of 15%; median principal tenure is 4 years</li> </ul>
Operational	<ul><li>Attendance</li><li>Long-term strategic plan challenges</li></ul>	<ul> <li>Attendance lagging for 10<sup>th</sup> grade; facility costs rising impacts future growth considerations</li> </ul>

#### Use these topics as seasonal guide for board discussion

RELEVANT TO THE FULL BOARD AND THE FINANCE COMMITTEE

July -**April** -Nov -Jan -June Oct May Dec Mar Review Approve prior Set next year's Review Review interim year financial iterative new coming year's year audit end results enrollment year budget targets Begin next drafts projection Hard look at year planning Discuss actual new for org-wide enrollment. Review Approve new and schoolupdates to year's budget revenue, and year enrollment level priorities compensation financial Approve forecasts policies updates to Receive prior Begin year audit discussions on Review prior Set committee financial update next year year IRS Form meetings, policies priorities, and financial goals 990 goals for new

year



#### What the CFO can bring to the committee table

#### Your monthly reporting package enables:

- Monitoring of liquidity
- Monitoring of actual financial results in connection with goals
- Guidance of any major organizational decisions (e.g., borrowing and capital decisions)

#### Thus, every month, you can discuss:

- ✓ Cash position and projections
- ✓ Year to date financial statements & budget variance
- ✓ Enrollment status
- ✓ Any major transactions being contemplated

Financial dashboards and a one-pager summary can be great supplements to the standard monthly financial statements



# If your board work is lagging, here are next steps you can take to evolve your finance committee

CFO & CEO align with Board chair on taking your board financial governance to the next level. You want a commitment for the board to be populated with engaged, financial statement-literate members who are willing to meet at least bi-monthly if not monthly.

Name a committee chair and build that relationship

Co-create a role description for the committee with the committee chair

Calendar the entire fiscal year of finance committees, upfront

Determine a format for your financial reporting for the committee – start with something simple and do-able, then later name what you might build toward



#### Today's financial health matters for tomorrow

Some standard metrics to use at Finance Committee

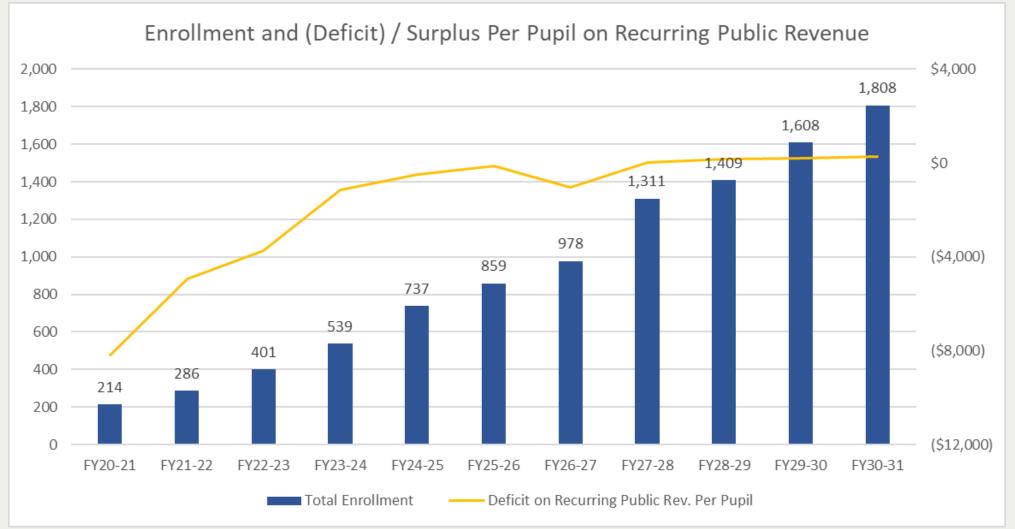


Target and Criteria	Red	Yellow	Green	Notes (examples)			
CASH			132 Days	+ Dec 31 cash balance was \$5.0M (103 days of current expenses) + Forecasted 6/30 cash of \$5.2M is 103 days of FYYY expenses. + Higher cash inflow are expected April-June with reimbursable grants being funded, and philanthropy grant X being funded. + See tab in workbook for monthly cash detail.			
Target criteria: Maintain cash to cover monthly operating expenses	< 45 days	45 days - 90 days	>= 90 days				
ENROLLMENT		95% of target		See following sheet for year over year enrollment details and performance compared to budget.			
Target: Count-day students as % of plan	90% - 95%	95% - 97%	>= 98%				
NET ASSETS		Net Assets forecasted to be <b>30%</b> of Budget		+- Net Income budget target for the year is \$900K, and forecasted net income estimated to have a favorable variance of approx. \$100K + Increased liabilities are forecasted for end of year borrowing will lower net assets			
Target: Grow Net Assets to \$X.XM (~35% of expenses)	<35%	25% - 35%	Net Assets >35% of expenses				
FUNDRAISING	35% of annual target through December			+ First 6 months of collections are \$1.7M, >50% of \$2.9M target; + \$2.3M is committed for the entire year + The annual fundraising target was \$2.2M without facility + "Phase I" (FY20-FY25) goal of \$8.3M is 75% complete with \$6.2M of collections and commitments FY20 - FY25			
Target: Meet annual fundraising target of [\$X.XM]	< 40% through Dec. <90 % through Jun	> 40% through mid-year >100% through end of year	> 50% through mid-year >100% through end of year				
BUDGET			Expenses tracking to 98% of budget	+ Through the first 6 months of the year, consolidated expenses are tracking to 98% of pro-rated full year budget. + Lower expenses are expected in the second half of year.			
Target: control spending w/in reasonable percent of budget	Forecast > +/- 5% of annual budget	Forecast within +/- 2% to 5% of annual budget	Forecast within +/- 2% of annual budget				



# Longer term affordability and sustainability informs today's decisions







#### Some other resources on this topic



- What Great Charter School Board Treasurers Do (CSGF, Rich Billings)
  - <a href="https://stories.chartergrowthfund.org/great-charter-school-board-treasurers-do-these-things-6c4200e058fc">https://stories.chartergrowthfund.org/great-charter-school-board-treasurers-do-these-things-6c4200e058fc</a>
- Finance Committee Roles and Responsibilities, Arc of Year, Meeting Cadence (KIPP, Afton)
  - https://drive.google.com/file/d/1T86g29KaEP26iCgS7fFgWZK8wrZ oqPtz/view
- Financial Dashboard Example (CSGF, Afton)
  - https://docs.google.com/spreadsheets/d/1Nk6R3KnO2Gk8U6UlsS COZjGfixK96MkB/edit#gid=71042405

